

Summary

- Over 28 years of professional IT experience (twenty-four at Florida State University) in multiple IT positions. I have held positions such as Telecommunications Specialist, Telecommunications System Consultant, Senior Telecommunications Services Specialist, Network Administrator, Active Directory Administrator, Systems Administrator, Coordinator of Computer Applications, Database Administrator, Application Developer/Designer, Continuous Integration /Software Configuration/System Administrator.
- Jenkins
- Perforce
- Agile, DevOps, Waterfall Methodologies.
- Project Management.
- Data Analysis.
- Business Analysis.
- Network/ Systems/ Active Directory Administration. Administration of Microsoft Servers and software
- Helpdesk and Desktop Support.
- EDI (Electronic Data Interchange).
- Expertise with Microsoft Office Suite, Visio software plus a vast amount of various COTS application.
- SQL Database Designer and Administrator.
- Knowledge with networking technologies including TCP/IP, Switching, DHCP, DNS, etc.
- Organization and prioritization skills when working on multiple tasks and ability to manage interruptions in urgent situations and high-pressure situations.
- Ability to think out of the box.
- Ability to absorb and convey new ideas and concepts and to learn and work with new technologies, solving difficult problems.
- Broad knowledge of ASP, HTML (cross browser supportability), and others.
- Knowledge of trends in technology relating to software applications.
- Strong understanding of an organization's goals and objectives.
- Skills required to conduct research into software development and delivery concepts, as well as technical application issues.
- Ability to present ideas in business-friendly and user-friendly language.
- Excellent hardware, software, network/infrastructure troubleshooting, and disaster resolution skills.
- Exceptional analytical and problem-solving abilities and a proven ability to make sound decisions.
- Very strong customer service skills.
- Excellent written, oral, interpersonal, and presentational abilities.
- Able to develop and interpret technical documentation for training and end user procedures.
- Skilled in organizing, managing, and working in a team-oriented, collaborative environment.
- Ability to work with little or no supervision and in a team environment.
- 2 State of Florida Davis Productivity Awards.

Skills

- | | | |
|---|------------------------------|--------------------------------|
| • Jenkins | • Perforce | • Continuous Integration (CI) |
| • Software Configuration Management (SCM) | • Source/Revision Control | • Release Management |
| • Agile, DevOps, Waterfall Methodologies | • Business Analysis | • Systems Admin |
| • Active Directory | • Data Analysis | • Management Skills |
| • Project Management | • Ant | • Maven |
| • Tomcat | • Network Admin | • Crystal Reports |
| • Data Migration | • Kronos | • SQL Server Admin/Design |
| • EDI (Electronic Data Interchange) | • MS Office Suite/Office 365 | • MS Visio/MS Access |
| • Website Design | • Dreamweaver | • SSH |
| • PC/Desktop/Laptop Support | • IT Systems Auditing | • ASP/HTML/CSS |
| • IIS Server | • Serena Business Manager | • Server Support |
| • Switches/Firewalls/Routers | • IT Asset Inventory | • IT Documentation |
| • T2 Systems | • Clonezilla | • Telecommunications Standards |

Educational Background

Florida State University, Tallahassee, Florida
Music Education

Professional Training

Perforce

- Foundations Tasks
- Intermediate Tasks
- Jobs
- Labels
- P4Sandbox
- Streams

Thoughtware Technologies

- Oracle 10g Administration
- Oracle SQL 10g
- Web Programming with/ ASP
- ASP.NET Web
- Visual C# 2000

Kronos Educational Services

- Database Maintenance
- Accruals Configuration

Crystal Decisions

- Crystal 8.5
- Crystal 9.0

Business Objects

- 6.5 Core Reporting
- 6.5 Intermediate Reporting

Sun Microsystems

- Korn Programming
- Solaris 2.x Administration

Dun & Bradstreet

- Supervisors Workshop

Jenkins

- Jenkins Continuous Integration/Continuous Delivery Application Server

Professional Experience

Various Employers – Jacksonville, FL

2016

IT Consultant

- Administer Perforce revision control servers and clients.
- Creating, Maintaining, Administering SQL databases and Access databases.
- Development for web based applications for invoicing, time and attendance, quoting, and RFP.
- Designing static Websites, Dynamic (SQL and MS Access driven) Websites.
- System and Network Administration.
- Desktop and user support and training.
- Administration of network switches and network infrastructure.
- Administration of Active Directory.
- Install Security patches, service packs, and Group Policy changes as needed.

Citizens Property Insurance – Jacksonville, FL

2013 – 2016

CI/SCM/System Administrator

- Built over 1500 Jenkins jobs to ensure proper Continuous Integration testing at all levels.
- Ran all Jenkins build requests (build and deploy).
- Created all new Jenkins job requests.
- Installed all Jenkins Plug-ins.
- Executed all Perforce code requests (merges/branching)
- Communicated daily with the JAVA development team members to fulfill their testing, programming, and scripting needs.
- Configured and managed 4 Jenkins CI build servers and 10 deploy servers.
- Packaged all artifacts for Production Releases.
- Built parameter driven Jenkins builds to consolidate and improve jobs and deployment processes.
- Configured multiple Jenkins jobs for automatic builds on code check-in to alleviate manual builds.
- Controlled and maintained the Perforce Code Repository and 14 Jenkins build/deploy servers.
- Configured 2 new Jenkins servers to consolidate the 14 existing Jenkins servers to 1 Jenkins build server, 1 Jenkins deploy server.
- Ensured 100% customer satisfaction on all build, deployments, and code requests between development, release, and CI teams.
- Held weekly meeting with team members to keep channels of communication open and freely flowing.
- Applied the Mainline Model in line with the TOFU scale whereby Developers were given access to Development only.
- Documented all builds, the repository, scripts, and plugins for easy transition.
- Implemented DevOps/Agile methodologies to eliminate the Waterfall methodology.
- Updated all the IIS server certificates, maintained the IIS servers, and ran daily reports ensuring backup integrity.

Cleaver-Brooks – Thomasville, GA

2013 – 2013

Web Developer

- Designing static Websites, Dynamic (SQL and MS Access driven) Websites.
- Configuring SQL servers.

Various Employers – Tallahassee, FL

2012

IT Consultant

- Creating, Maintaining, Administering SQL databases and Access databases.
- Development for web based applications for invoicing, time and attendance, quoting, and RFP.
- Designing static Websites, Dynamic (SQL and MS Access driven) Websites.
- System and Network Administration.
- Desktop and user support and training.
- Administration of network switches and network infrastructure.
- Administration of Active Directory.
- Install Security patches, service packs, and Group Policy changes as needed.
- Maintained First Baptist Churches IT infrastructure, servers, web sites, and Active Directory network.

Florida State University – Tallahassee, FL

2011 – 2012

Application Developer/Designer

- Promotion. Reclassification from previous position.
- Responsible for reviewing, analyzing, and modifying programming systems to support the University's or departments business applications.
- Gathers requirements from users, creates specifications, and develops and writes code to support new and existing applications. Encodes, tests, debugs, and installs applications.
- Develops standards and guidelines, monitors traffic, and analyzes usage.
- Identifies current and future needs to ensure the applications support the department or divisions mission.
- Responsible for the design, organization, functionality, accessibility, navigation, and overall usability of a unit's website.
- On a daily basis maintained all mission critical applications, along with making all requested changes to dynamic websites and on-line databases.
- Administered the Business Services Active Directory, along with all IIS servers, SQL Servers, Application Server.
- Main contact for customer support for Business Services which consisted of 12 departments, 300 plus full-time users, and all OPS staff.
- Responsible for all daily back up and general trouble shooting.
- Applied all security patches, service packs, and Group Policy changes as needed.

Florida State University – Tallahassee, FL

2006 – 2011

Database Administrator

- Promotion. Reclassification from previous position.
- Lead IT engineer, DBA, and System administrator for the configuration and daily use of the Kronos enterprise application as well as lead IT engineer and System administrator for daily use for the Universities T2 Parking application
- Built to spec the FSU Seminole Golf Course E-Commerce web site.
- Responsible for reviewing, evaluating, designing, and maintaining University databases.
- Administers, maintains, develops, and implements policies and procedures for ensuring the security and integrity of the University database.
- Implements data models, database designs, data access, and table maintenance codes.
- Resolves database performance, capacity, replication, and other distributed data issues.
- Coordinates changes to computer databases. Tests and implements the database, applying knowledge of management systems.
- Plans, coordinates, and implements security measures to safeguard computer databases.

Florida State University – Tallahassee, FL

2004 – 2006

Coordinator of Computer Applications / Network Specialist

- Promotion. Reclassification from previous position.

Florida State University – Tallahassee, FL

1996 – 2004

Network Specialist

- Promotion. Reclassification from previous position.
- Responsible for reviewing, analyzing, evaluating, and maintaining the University's information communication technologies.
- Manages and participates in designing, developing, installing, maintaining, repairing, servicing, modifying, and troubleshooting a variety of complex communication, infrastructure, electronics, and data equipment.
- Acted as a project coordinator providing estimates, design criteria, and supervision.

Florida State University – Tallahassee, FL

1987 – 1996

Telecommunications Specialist III, Telecommunications System Consultant, Sr. Telecommunications Service Specialist

- Descriptions available upon request