
Summary

• Over 28 years of professional IT experience. I have been deeply involved with all the latest methodologies (DevOps, Agile) but have also had experience with Waterfall methodology. Whether it is CI/CD, SCM, Systems Administration, Server Administration, Network Administration, SQL Design and Administration, Web Design, or just everyday desktop and user support, it has all been music to me. IT is an everchanging chandelling dynamic, and exciting field to be in. The ability to learn new and exciting technologies at will has and will always be one of the most rewarding aspects of being in IT for these years.

- Perforce
- Jenkins
- Git / GitHub
- DevOps, Agile, Waterfall Methodologies
- Project Management
- Data Analysis / Business Analysis
- Jira
- Network / Systems / Active Directory Administration. Administration of Microsoft Servers and software
- Helpdesk and Desktop Support
- Expertise with Microsoft Office Suite, Visio software plus a vast amount of various COTS application
- SQL Database Designer and Administrator
- Knowledge with networking technologies including TCP/IP, Switching, DHCP, DNS, etc.
- Organization and prioritization skills when working on multiple tasks and ability to manage interruptions in urgent situations and high-pressure situations
- Ability to think out of the box
- Capacity to absorb and convey new ideas and concepts and to learn and work with new technologies, solving difficult problems
- Broad knowledge of ASP, HTML (cross browser supportability), and others
- Knowledge of trends in technology relating to software applications
- Strong understanding of an organization's goals and objectives
- Skills required to conduct research into software development and delivery concepts, as well as technical application issues
- Ability to present ideas in business-friendly and user-friendly language
- Excellent hardware, software, network/infrastructure troubleshooting, and disaster resolution skills
- Exceptional analytical and problem-solving abilities and a proven ability to make sound decisions
- Very strong customer service skills
- Excellent written, oral, interpersonal, and presentational abilities
- Able to develop and interpret technical documentation for training and end user procedures
- Skilled in organizing, managing, and working in a team-oriented, collaborative environment
- Ability to work with little or no supervision and in a team environment
- 2 State of Florida Davis Productivity Awards

Skills

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- | | | |
|---|------------------------------|---------------------------------|
| • Jenkins | • Perforce | • Continuous Integration (CI) |
| • Software Configuration Management (SCM) | • Source/Revision Control | • Release Management |
| • DevOps, Agile, Waterfall Methodologies | • Business Analysis | • TN3270 and older Technologies |
| • Active Directory | • Data Analysis | • Management Skills |
| • Project Management | • IBM UrbanCode Deploy | • Artifactory/GitHub |
| • Tomcat/Ant/Maven | • Systems/Network Admin | • Crystal Reports |
| • Data Migration | • Kronos | • SQL Server Admin/Design |
| • EDI (Electronic Data Interchange) | • MS Office Suite/Office 365 | • MS Visio/MS Access |
| • Website Design | • Dreamweaver | • SSH |
| • PC/Desktop/Laptop Support | • IT Systems Auditing | • ASP/HTML/CSS |
| • IIS Server | • Serena Business Manager | • Server Support |
| • Switches/Firewalls/Routers | • IT Asset Inventory | • IT Documentation |
| • Java | • Clonezilla | • Telecommunications Standards |

Educational Background

Florida State University, Tallahassee, Florida

Music Education

Eric Naitove

Raleigh, NC

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Professional Training

Perforce

- Foundations Tasks
- Intermediate Tasks
- Jobs
- Labels
- P4Sandbox
- Streams

Thoughtware Technologies

- Oracle 10g Administration
- Oracle SQL 10g
- Web Programming with/ ASP
- ASP.NET Web
- Visual C# 2000

Kronos Educational Services

- Database Maintenance
- Accruals Configuration

Crystal Decisions

- Crystal 8.5
- Crystal 9.0

Business Objects

- 6.5 Core Reporting
- 6.5 Intermediate Reporting

Sun Microsystems

- Korn Programming
- Solaris 2.x Administration

Dun & Bradstreet

- Supervisors Workshop

Jenkins

- Jenkins Continuous Integration/Continuous Delivery Application Server

Professional Experience

Gaskins Coating Inc., – (Raleigh, NC Remote)

May 2018

IT Consultant

- Put into place the final GIT, GIT Hub, and Perforce systems to keep track of software configuration management
- Implemented new timekeeping modules, for employee hours worked and billing (SQL/Web Apps)
- Design, development, test and implement new Ad-Hoc report tools, Create detailed technical and end-user documentation
- Implementation of automated Request for Proposal (RFP) email application SQL/Web Apps)

LanceSoft, – Raleigh, NC

Jan 2018-May 2018

Technical Timekeeping Support Specialist

- Implemented GIT to track all changes to Kronos code changes
- Created customized Visual Studio Ad Hoc System Reports
- Configuration and Assignment of Kronos Report Profiles
- Change Management Documentation

Gaskins Coating Inc., – Charlotte, NC (Remote)

Apr 2017-Jan 2018

IT Consultant

- Conversion of all existing Access databases to SQL databases
- Development for web-based applications for invoicing, time and attendance, quoting, and RFP

Apex – Charlotte, NC

Feb 2017-Apr 2017

DevOps Engineer

- Was involved with the CI/CD process for the conversion of existing GE Financial systems to new methodology utilizing DevOps tools such as Jenkins, IBM UrbanCode Deploy, Artifactory, GitHub

Gaskins Coating Inc., – Jacksonville, FL (Remote)

Mar 2016-Feb 2017

IT Consultant

- Administer Perforce revision control server and client
- Creating, Maintaining, Administering SQL databases and Access databases
- Development for web-based applications for invoicing, time and attendance, quoting, and RFP
- Designing static Websites, Dynamic (SQL and MS Access driven) Websites
- System and Network Administration
- Administration of network switches and network infrastructure
- Administration of Active Directory
- Install Security patches, service packs, and Group Policy changes as needed

Citizens Property Insurance – Jacksonville, FL

Oct 2013–Mar 2016

CI/SCM/System Administrator

- DevOps Team Leader with the Code Development Team (200 plus developers), Release Team, and the Deployment Team
- Tried to eliminate Waterfall and Agile methodologies to develop Citizens into a 100% DevOps environment
- Jenkins Server Administrator (14). Configurations, Plug-ins, permissions, maintenance

Eric Naitove

Raleigh, NC

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- Perforce Source Code Administrator
- Conversation of Git code to Perforce
- Executed all Perforce code requests (merges/branching/conflict resolution)
- Authored and ran over 1500 Jenkins jobs to ensure proper Continuous Integration/Deployment testing at all levels
- Communicated daily with the JAVA development team members (200+) to fulfill their testing, programming, and scripting needs
- Packaged all artifacts for Production Releases
- Implemented a true DevOps environment, focusing on cross team collaboration, eliminating the Waterfall methodology
- Consolidated 14 separate Jenkins servers to 1 Build and 1 Deploy Server
- Reconfigured Jenkins for automatic builds on Perforce code check-in to alleviate the manual build process
- Isolated redundant Jenkins jobs and eliminated them by utilizing parameter driven jobs
- On a daily basis, checked in with all team leaders eliminating issues before they happened
- Ensured 100% customer satisfaction on all build, deployments, and code requests between development, release, and CI teams
- Implemented weekly true DevOps meetings with team members to keep channels of communication open and freely flowing
- Documented all builds, the repository, scripts, and plugins for easy transition
- Encouraged use of Jira and Serena Business Manger as a documented channel of project documentation

Cleaver-Brooks – Thomasville, GA

Jan 2013–Jul 2013

Web Developer

- Designing static Websites, Dynamic (SQL and MS Access driven) Websites, Configuration of SQL Servers

First Baptist Church – Tallahassee, FL

Feb 2012-Jan 2013

IT Consultant

- Creating, Maintaining, Administering SQL databases and Access databases
- Development for web-based applications for invoicing, time and attendance, quoting, and RFP
- Designing static Websites, Dynamic (SQL and MS Access driven) Websites
- Active Directory, System and Network Administration, Install Security patches, service packs, and Group Policy changes
- Desktop and user support and training
- Administration of network switches and network infrastructure
- Install Security patches, service packs, and Group Policy changes as needed

Florida State University – Tallahassee, FL

Aug 1987-Feb 2012

Multiple Titles & Promotions (Application Developer & Designer / Database Administrator / Coordinator of Computer Applications / Network Specialist / Sr. Telecommunications Service Specialist / Telecommunications System Consultant / Telecommunications Specialist III)

- Responsible for reviewing, analyzing, and modifying programming systems to support the University's or departments business applications. Responsible for reviewing, evaluating, designing, and maintaining University databases
- Gathers requirements from users, creates specifications, and develops and writes code to support new and existing applications. Encodes, tests, debugs, and installs applications, develop standards and guidelines, monitor traffic, and analyzes usage
- Identifies current and future needs to ensure the applications support the department or divisions mission
- Responsible for the design, organization, functionality, accessibility, navigation, and overall usability of a unit's website
- On a daily basis maintained all mission critical applications, along with making all requested changes to dynamic websites and on-line databases
- Administered the Business Services Active Directory, along with all IIS servers, SQL Servers, Application Servers
- Main contact for customer support for Business Services which consisted of 12 departments, 300 plus full-time users, and all OPS staff
- Responsible for all daily back up and general trouble shooting
- Applied all security patches, service packs, and Group Policy changes as needed
- Lead IT engineer, DBA, and System administrator for the configuration and daily use of the Kronos enterprise application as well as lead IT engineer and System administrator for daily use for the Universities T2 Parking application
- Built to spec the FSU Seminole Golf Course E-Commerce web site
- Administers, maintains, develops, and implements policies and procedures for ensuring the security and integrity of the University database
- Implements data models, database designs, data access, and table maintenance codes
- Resolves database performance, capacity, replication, and other distributed data issues
- Coordinates changes to computer databases. Tests and implements the database, applying knowledge of management systems
- Plans, coordinates, and implements security measures to safeguard computer databases